



Bid Number/बोली क्रमांक (बिड संख्या):
GEM/2023/B/3016416
Dated/दिनांक : 21-01-2023

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	31-01-2023 18:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	31-01-2023 18:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	30 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Kerala
Department Name/विभाग का नाम	Local Self Government Department Kerala
Organisation Name/संगठन का नाम	Commissionerate Of Rural Development
Office Name/कार्यालय का नाम	Crd Swaraj Bhavan Nanthancode Trivandrum
Total Quantity/कुल मात्रा	1
Item Category/मद केटेगरी	System Integration for Networking and Computing Devices (Q4)
Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)	22 Lakh (s)
OEM Average Turnover (Last 3 Years)/मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)	22 Lakh (s)
Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	3 Year (s)
MSE Exemption for Years of Experience/अनुभव के वर्षों से एमएसई छूट/ and Turnover	No
Startup Exemption for Years of Experience/अनुभव के वर्षों से स्टार्टअप छूट/ and Turnover	No
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria,Past Performance,Bidder Turnover,OEM Authorization Certificate,OEM Annual Turnover *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Past Performance/विगत प्रदर्शन	70 %

Bid Details/बिड विवरण	
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	No
Type of Bid/बिड का प्रकार	Two Packet Bid
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	2 Days
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation

EMD Detail/ईएमडी विवरण

Required	No
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ePBG Detail/ईपीबीजी विवरण

Required	No
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Splitting/विभाजन

Bid splitting not applied.

MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	No
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MII Purchase Preference/एमआईआई खरीद वरीयता

MII Purchase Preference/एमआईआई खरीद वरीयता	No
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1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
2. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
3. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old,

the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

4. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

5. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 70% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

System Integration For Networking And Computing Devices (1 pieces)

Brand Type/ब्रांड का प्रकार	Registered Brand
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Technical Specifications/तकनीकी विशिष्टियाँ

* As per GeM Category Specification/जेम केटेगरी विशिष्टि के अनुसार

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
Scope of Supply	Synopsis	System Integration is a process of building computing systems for clients by combining hardware, software, networking and storage products from multiple vendors/OEMs. The complete system may be distributed at multiple location with one or more control centre connected to each location
	Hardware and software items included in the scope of integration or CAMC	Cat Cables and Connectors, Switches - Managed switches : Unmanaged Network Switches : Smart switches : Enterprise managed switches
	Scope of Installation Commissioning and Integration	Cat Cables and Connectors, Switches - Managed switches : Unmanaged Network Switches : Smart switches : Enterprise managed switches
	Total Number of Locations	1.0 - 50.0 Or higher
Locationwise Scope of System integration	Number of X Locations	1
	Hardware and software items included in the scope of integration at X Location	Cat Cables and Connectors, Switches - Managed switches : Unmanaged Network Switches : Smart switches : Enterprise managed switches
	System and Integration requirement at location X	Building and Deploying integrated system by connecting various hardware and software components
	Number of Y Locations	0
	Hardware and software items included in the scope of integration at Y location	Cat Cables and Connectors, Switches - Managed switches : Unmanaged Network Switches : Smart switches : Enterprise managed switches
	System and integration requirement at Location Y	NA
	Number of Z Locations	0

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
	Hardware and software items included in the scope of integration at Z location	Cat Cables and Connectors, Switches - Managed switches : Unmanaged Network Switches : Smart switches : Enterprise managed switches
	System and integration requirement at Location Z	NA
Scope of Technical Support	Technical Support Features	Remote (via Telephone, Email, Video Calling, etc.) Support beyond L1
	Warranty Period of Comprehensive Maintenance and Technical Support included in the scope of integration & installation (Months)	12.0 - 60.0 Or higher
	Annual Comprehensive Maintenance and Technical Support after expiry of warranty period (Year)	Second Year
	Response Time for Technical Support Level Commitment for High Severity Priority Issue (P1) for X Locations (Maximum in Hours)	5, 10, 15, 20, 25, 30, 35, 40, 45, 50, 4, 3, 2, 1 Or higher
	Response Time for Technical Support Level Commitment for High Severity Priority Issue (P1) for Y Locations (Maximum in Hours)	5, 10, 15, 20, 25, 30, 35, 40, 45, 50, 4, 3, 2, 1 Or higher
	Response Time for Technical Support Level Commitment for High Severity Priority Issue (P1) for Z Locations (Maximum in Hours)	5, 10, 15, 20, 25, 30, 35, 40, 45, 50, 4, 3, 2, 1 Or higher
	Rectification Time of High Severity Priority Issue (P1) for X Locations (Maximum in Hours)	5, 10, 15, 20, 25, 30, 35, 40, 45, 50, 4, 3, 2, 1 Or higher
	Rectification Time of High Severity Priority Issue (P1) for Y Locations (Maximum in Hours)	5, 10, 15, 20, 25, 30, 35, 40, 45, 50 Or higher
	Rectification Time of High Severity Priority Issue (P1) for Z Locations	5, 10, 15, 20, 25, 30, 35, 40, 45, 50 Or higher

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
	Penalty for Non Adherence to P1 Response Time of Technical Support Value (Maximum 5 % of Technical Support Value)	NA
	Response Time for Technical Support Level Commitment for Medium Severity Priority Issue (P2) for X Locations (Maximum in Days)	1, 2, 3, 4, 5, 6, NA Or higher
	Response Time for Technical Support Level Commitment for Medium Severity Priority Issue (P2) for Y Locations (Maximum in Days)	1, 2, 3, 4, 5, 6, NA Or higher
	Response Time for Technical Support Level Commitment for Medium Severity Priority Issue (P2) for Z Locations (Maximum in Days)	1, 2, 3, 4, 5, 6, NA Or higher
	Rectification Time for Medium Severity Priority Issue (P2) in X Locations (Maximum in days)	1, 2, 3, 4, 5, 6, NA Or higher
	Rectification Time for Medium Severity Priority Issue (P2) in Y Locations (Maximum in days)	1, 2, 3, 4, 5, 6, NA Or higher
	Rectification Time for Medium Severity Priority Issue (P2) in Z Locations (Maximum in days)	1, 2, 3, 4, 5, 6, NA Or higher
	Penalty for Non Adherence to P2 Response Time of Technical Support Value (Maximum 3 % Technical Support Value)	NA
	Response Time for Technical Support Level Commitment for Low Severity Priority Issue (P3) for X locations (Maximum in days)	1, 2, 3, 4, 5, 6, NA Or higher
	Response Time for Technical Support Level Commitment for Low Severity Priority Issue (P3) for Y locations (Maximum in days)	1, 2, 3, 4, 5, 6, NA Or higher

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
	Response Time for Technical Support Level Commitment for Low Severity Priority Issue (P3) for Z locations (Maximum in days)	1, 2, 3, 4, 5, 6, NA Or higher
	Rectification Time for Low Severity Priority Issue (P3) for X locations (Maximum in days)	1, 2, 3, 4, 5, 6, NA Or higher
	Rectification Time for Low Severity Priority Issue (P3) for Y locations (Maximum in days)	1, 2, 3, 4, 5, 6, NA Or higher
	Penalty for Non Adherence to P3 Response Time of Technical Support Value (Maximum 2 % Technical Support Value)"	0.25% Per Day, NA Or higher
Training	Number of days for which training to be provided at each location	1
	Batch size of the trainee	5

Additional Specification Parameters - System Integration For Networking And Computing Devices (1 pieces)

Specification Parameter Name	Bid Requirement (Allowed Values)
Control Unit - High End ALL IN ONE PC	Intel core i7 / 12 th Gen / 16 gb / 512 gb SSD / 23.8" FHD / Windows 11 Pro / with MS Office Pro.
Video Conferencing System	Full HD Video and Audio Conferencing System, with 5 Meter OEM Cable, Basic sound system including Mic with noise cancellation
Display Unit	TV 65" 4K Ultra HD
Output Unit	Colour Printer A4 MFP Colour Printer with Duplex Wi Fi

* Bidders offering must also comply with the additional specification parameters mentioned above.

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्र

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	H. Najeeb	695003,CRD, 4th floor, Swaraj Bhavan, Nanthancode, Thiruvananthapuram	1	15

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. Any clause(s) incorporated by the Buyer regarding following shall be treated as null and void and would not be considered as part of bid:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process.
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

[This Bid is also governed by the General Terms and Conditions/ यह बिड सामान्य शर्तों के अंतर्गत भी शासित है](#)

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---